



calREDD™ Member Support - We're Here to Help

We realize whenever there's a conversion to a new MLS system, you're probably going to have questions or may need some technical assistance and we're here to help.

Please note the following contact information:

calREDD™ MLS URL: <http://cv.calredd.com>

The calREDD™ MLS Support Center is available by calling **800-432-8822**

E-mail questions or report system issues to support@crcvs.com

Fax listing revisions or documents to be attached to a listing to **888-722-2921**

The calREDD™ MLS Support Center will observe the following hours:

During August 2009

Monday – Friday	6am – 8pm PST
Saturday	8am – 2pm PST
Sunday	10 am– 4pm PST

September 1, 2009 and thereafter

Monday – Friday	8am – 8pm PST
Saturday	8am – 2pm PST

When asking for assistance, be very specific in stating the nature of your problem, noting the function in which you're experiencing difficulty – Searching, Listing Input, Hotsheet, CMA, etc.

When needing assistance with a particular listing, please include:

- Street address
- City and county
- MLS number

Be sure to include your complete name, company name, the Association of REALTORS® in which you're affiliated and your contact information in all correspondence and/or phone messages.